



Restaurant Automation Cloud Flat Packages – 2016 Promotion

Service Package Type (All-Inclusive Flat Rate)	Min Connection	Flat Daily Fee
Service Level Agreement (Minimum SLA based on the Connection and Redundancy Type for Basic and Advanced packages) (both Media & Equipment needed to achieve the necessary reliability in order to guarantee the promised QoS based on the SLA)	Basic N/A	Advanced 99.98%
Smart Menu Board (Cloud Sales Connectivity allowing automatic update of item name, image and price from the Cloud Sales software per Branch)	Basic	€1.50
Wi-Fi Internet Hotspot (512kbps internet bandwidth, plus collecting and delivering a database of the Sit-in & Take-out Customers' mobile numbers)	Basic	€1.50
Smart Access Control (inclusive of Proprietary Microcontroller Box, License, Setup, and Support Fee for an Area such as WC, Play/Kids Zone, etc.)	Basic	€1.50
Time Attendance – QDTA 1 (Basic) (inclusive of all License, Setup, and Support Fees irrespective of the number of Employees per Branch, one free card per employee)	Basic	€2.50
Delivery Automation – GCDA 2 (Basic) (inclusive of all License, Setup, and Support Fees irrespective of the number of Delivery Invoices per Branch)	Basic	€2.50
Online Sales - CPOS 3 (Basic) (inclusive of all License Fees irrespective of the number of Online Invoices per Branch)	Basic	€5.00
Call Processing - GCCP 4 (Advanced) (inclusive of Branch Call Routing & Forwarding, 7-day Recording of all calls, Intercom between all Branches and HQ/Call-Center)	Advanced	€3.50
Centralized Cloud Sales - CPCS 5 (Advanced) (inclusive of all License Fees irrespective of the number of Total Invoices per Branch)	Advanced	€15.00
Call Center Outsourcing - GCCC 6 (Advanced) (only offered Clients using all 1-5 services above after 3 months as a separate individual service on a per incoming call basis)	Advanced	Optional
Delivery Outsourcing - GCDL 7 (Advanced) (only offered to Clients using all 1-5 services above after 3 months as a separate individual service on a per delivery ticket basis)	Advanced	Optional
Initial One-Time Installation Deposit (Per Branch; inclusive of all equipment such as: Routers, Modems, Fingerprint Readers, Barcode Scanners, Proprietary GC Microcontroller Boxes, Thin Clients, etc.); 30-day money back guarantee	Basic €950	Advanced €1950





Individual Service Price List - 2016

1 QDTA Time Attendance Cloud Package (Minimum Connection: **Basic**)

Number of Employees	Monthly Fee (Per Employee)	BioLite Reader (Card & Fingerprint)	
		Option 1	Option 2
		Equipment Monthly Lease & Maintenance (Per Reader)	Equipment Purchase Price (Per Reader)
From 10 to 20	€4.75	€5	€500
From 21 to 50	€3.75		
From 51 to 100	€3.00		
From 101 to 250	€2.75		
From 251	€2.50		

2 GCDA Delivery Automation Cloud Package (Minimum Connection: **Basic**)

Fee (Per Ticket)	Deposit (Per Branch) BC-100 V2.0 Barcode Collector Kit
¢4	€500

3 CPOS Online Sales Cloud Package (Minimum Connection: **Basic**)

Fee (Per Ticket)	Initial Setup Fee
€1.00	€100

4 GCCP Call Processing Cloud Package (Minimum Connection: **Advanced**) (including: Branch Call Routing, 7-day Recording, Intercom)

Fee (Per Call)	Initial One-Time Installation Fee (Per Branch if already using 5)	Service Level Agreement	Penalty Ratio beyond SLA (Per Ticket)
¢2.5	€250	99.98%	20x

5 CPCS Cloud Sales Package (Minimum Connection: **Advanced**)

Total Number of Tickets Sit-in, Take-out, Delivery (Per Month)	Fee (Per Ticket)	Equipment Purchase Price (Per Branch)	SLA	Penalty Ratio beyond SLA (Per Ticket)
Up to 10k	¢13	€1500	99.98%	20x
From 10k to 20k	¢11			
From 20k to 100k	¢10			
From 100k	¢9			

6 GCCC Call Center Outsourcing Package (Minimum Connection: **Advanced**)

Fee (Per Incoming Call)	Average Call Time	SLA (Minimum Calls answered within 15 seconds)	SLA (Maximum Calls answered after 90 seconds)
¢50	60s	90%	1%

7 GCDL Delivery Outsourcing Package (Minimum Connection: **Advanced**)

Fee (Per Delivery Ticket)	Maximum Distance	SLA (Minimum Tickets Delivered within 5 minutes)	SLA (Maximum Tickets Delivered after 20 minutes)
€1.75	3km	90%	1%